

# Technology Board Report

October 2011

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Cindy Johann

## **Tickets**

We closed 235 tickets between September 15 and October 19, 2011

## **Head Start**

Technology is working to get computers, SMART Boards, projectors and phones up and working. Virtual machines were put in the Head Start Rooms – like the MS lab.

## **Technology Readiness Survey**

This is a tool the state uses to determine the need for computers in the districts around Kentucky. It must be complete by December 1, 2011.

## **Upcoming Technology moves:**

- The Munis upgrade will occur in December.